



Wisconsin BCA

2009 Survey Result Summary



Survey Calculations

- Only respondents that provided a name were counted
 - Too difficult to know if multiple responses came from same respondent
- Total legitimate responses: 65
- Response dates: January 27 - March 19

League Representation

- as reported on survey
- 11 respondents did not provide league information

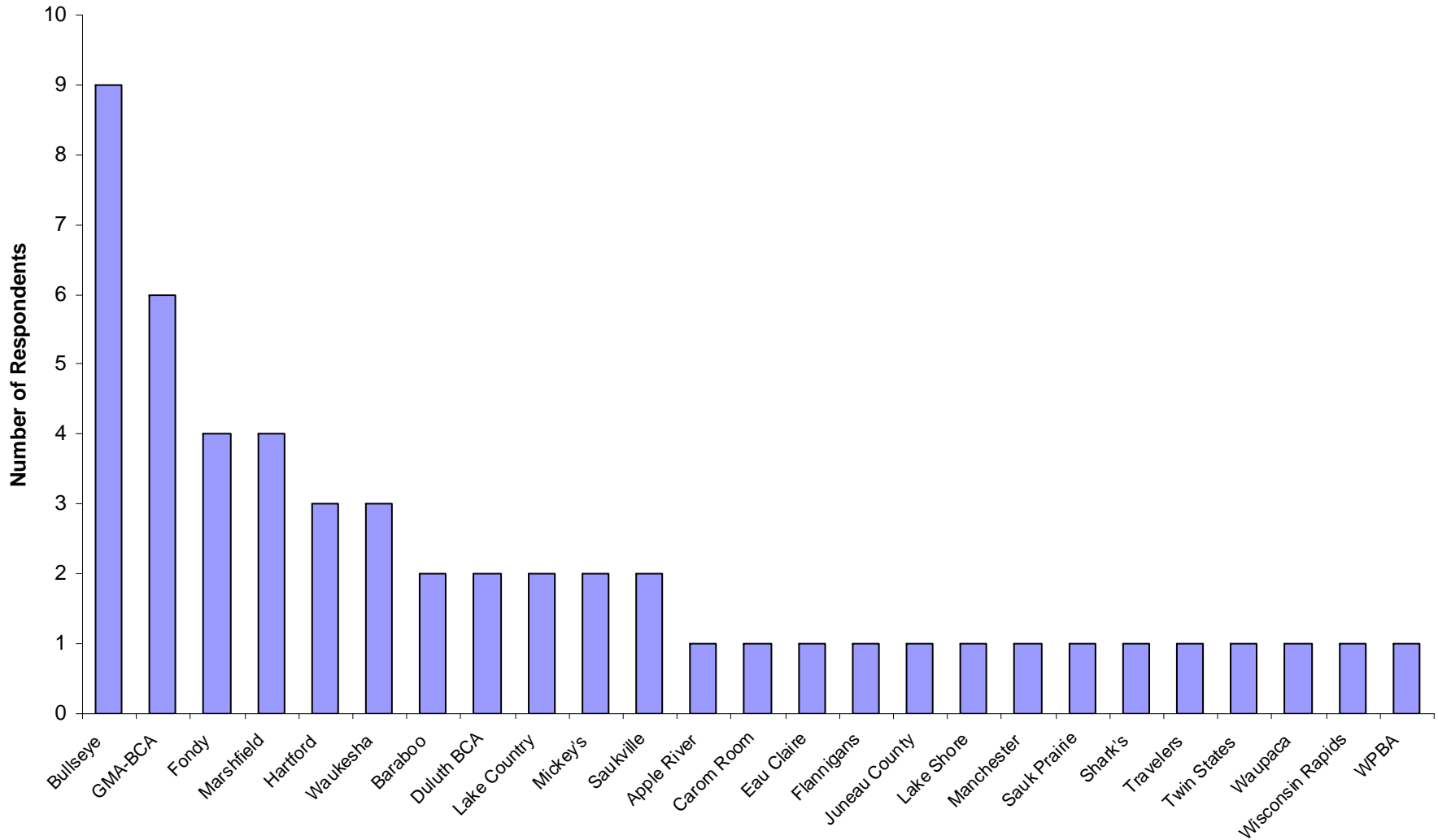


Table Choice

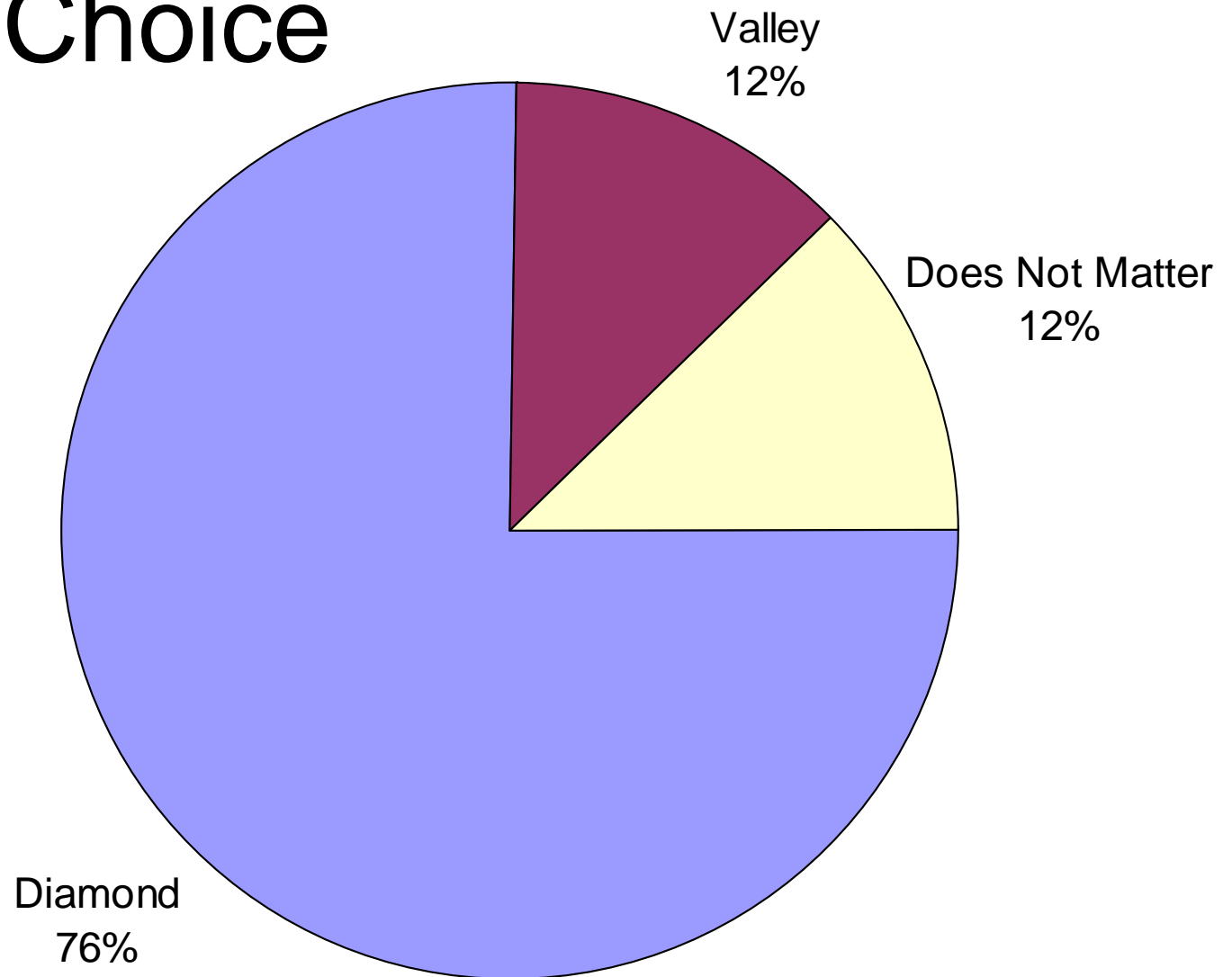
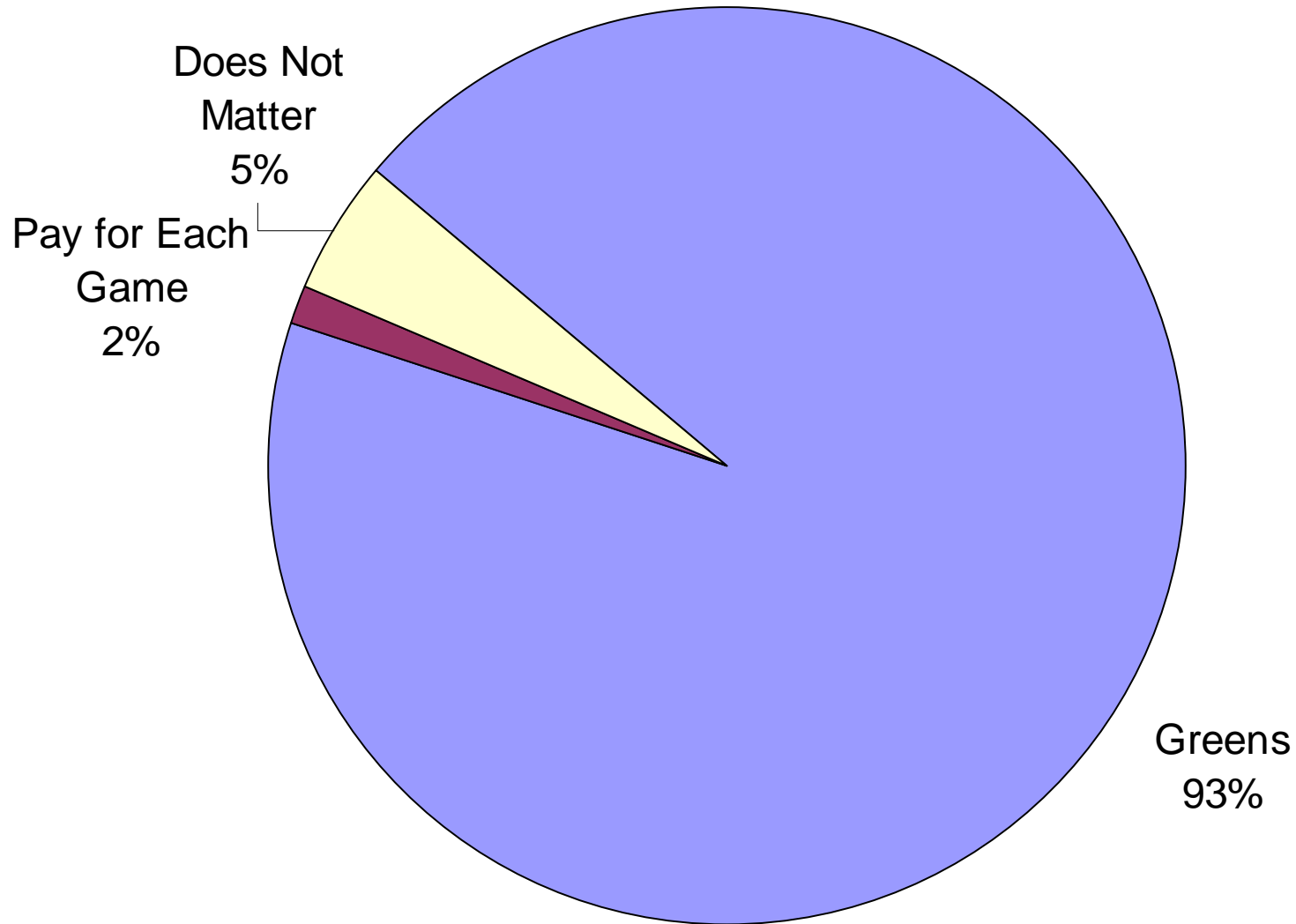
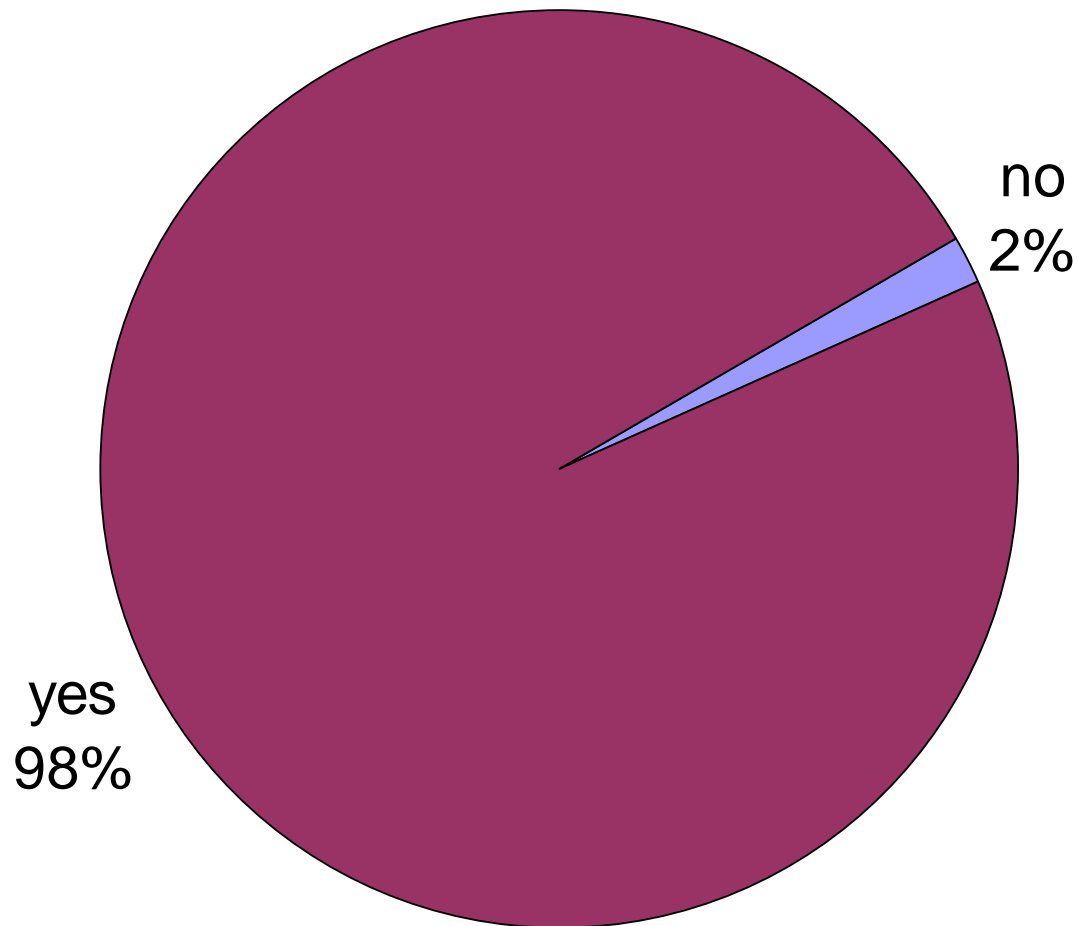


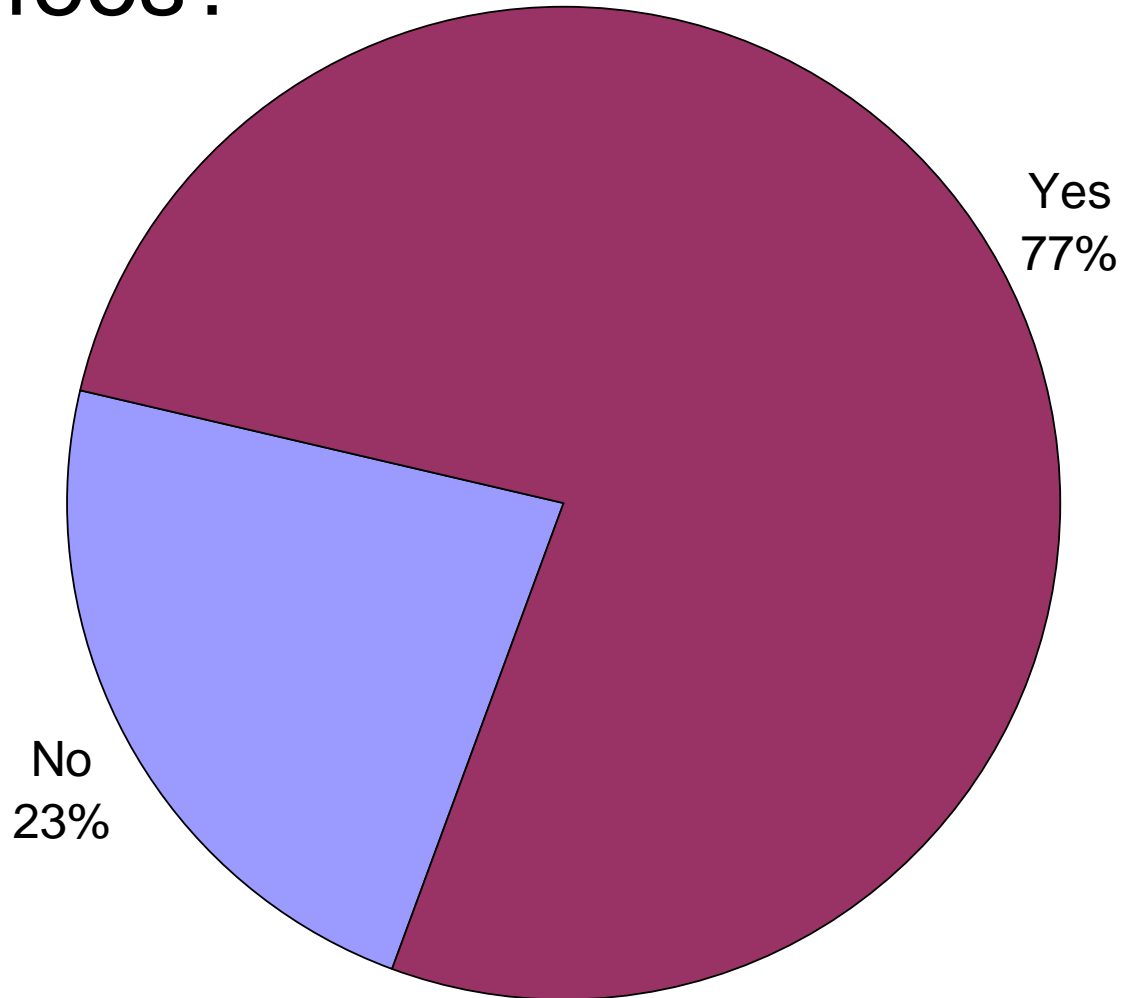
Table Fee Preference



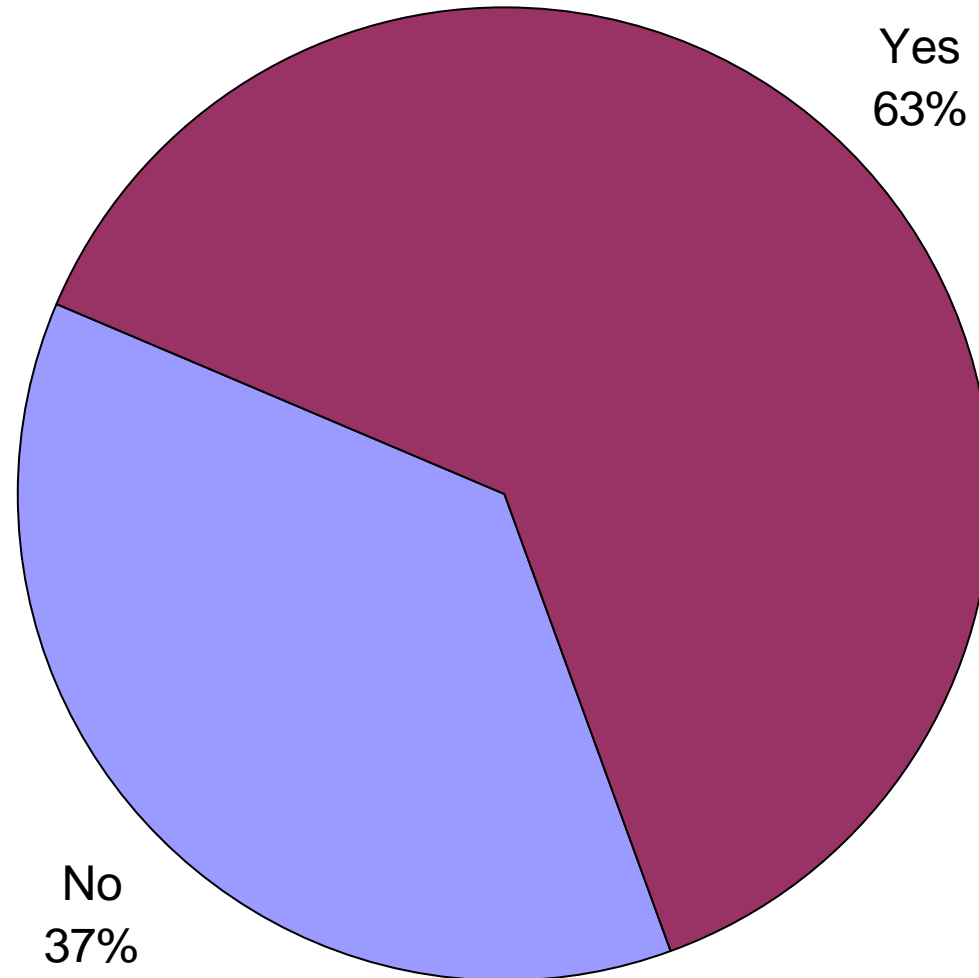
Do you feel the greens fee was fair?



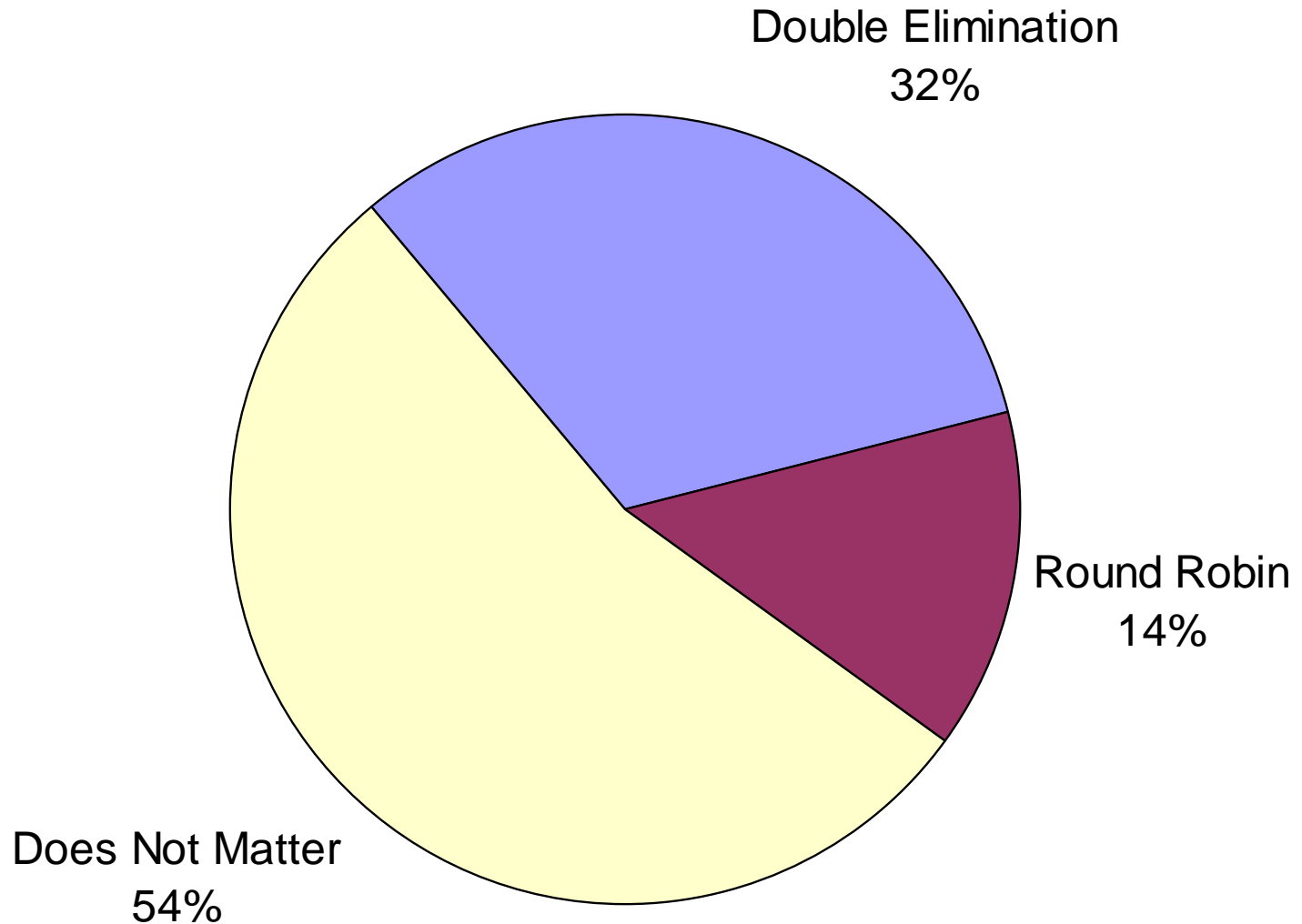
Would you be willing to pay \$5 more for greens fees?



Both team and singles events on the same week/weekend?



Women's team event style



Tournament Problems – singles or team:

- A little crowded
- Ran too late at night
- Singles should finish before team begins
- Too many teams with unranked players in the B division
- Race was too short (Men's B division)
- Need more tables
- Calcutta bidding away from other tournament matches
- Move more players' rankings up
- Need more room at table #1 and table #18
- Place tourney charts in different area to avoid congestion
- Open table play all night
- More practice tables
- Allow more time for scotch doubles
- Would rather not depend on League Operator to get entries in
- Post first round matches on website before tournament
- Too many underrated players in B division
- MY TEAM DIDN'T WIN!

Things we did right this year:

- Greens fees! Greens fees! Greens fees!
- Diamond tables big improvement!
- Good lighting
- Tournament directors very friendly and professional
- Tournament run well
- Great turnout
- Good percentage of places paid out
- Offering a survey
- Rack your own break
- Like the team format (Men's)
- Referees were available
- Nice job at the charts
- Great job at keeping things rolling
- Cash payouts
- Announcements were clear
- Basement phones for referees
- Slow matches monitored and played on multiple tables
- Impressed how smoothly things went
- Had a great time - See you next year!

Things you would like to see:


- Brackets available on website prior to tournament
- More tables available for practice
- Tournament in a more central location or moved around a bit
- Restructure women's team handicapping to something more similar to the men's division
- Speed pool contest or 9-ball break contest
- Guidelines for rating advancement
- Zero tolerance for physical altercations
- Score sheets available ahead of time to plan lineup
- Better payouts for top spots
- Dress code rules enforced
- Special table area for ring game, king of the hill, and/or big action games where spectators can watch
- Longer races
- More room for spectators
- More accurate predictions of match times
- Cheaper soda and mixed drink prices
- Photographer/press releases for local media
- Return of hard luck tournament

How was your service at Olympia Resort?

- Wonderful
- Please keep the soda machines stocked
- Very friendly people
- Service was great and cleaning personnel were truly wonderful
- PARKING WAS AWFUL!
- Very expensive and boring
- Better this year but no hot water in the morning!
- Soda needs to be cheaper - \$1.75 is too much
- Need more bartenders in main bar
- Bars closed too early (12:30 am)
- Rick's café left a lot to be desired
- The people at Olympia were very good although I don't think they were prepared for this many people

Things you like about the Wisconsinbca.com website or things you would like to see changed:

- Interaction with players, getting their views
- Easy to navigate
- This site keeps getting better and better – keep doing what you're doing
- I like the website and ease of use
- Pictures from the tournament
- The website is awesome. I can't think of any changes. My hat off to the staff of the WBCA for a job well done!
- A tab to go to for a complete set of BCA rules
- Website is nice and easy to find things you need to look at
- Very user friendly
- Seems to do the job well, I wouldn't change a thing
- I think in the last 2 years the BCA has been much more organized and more in touch with the players. Keep up the good work



The Wisconsin BCA is committed to providing the best experience possible to our players. The ideas and input that have been shared through this survey is extremely valuable.

Please know that EVERY submission was read by each board member and we hope that by posting these results, all players may know why the board makes some of the decisions it makes.

Of course there is always room for improvement, but we received many more positive comments than negative and we are impressed with the many good suggestions we received.

THANK YOU WIBCA PLAYERS – KEEP UP THE GOOD WORK!!

SEE YOU IN OCONOMOWOC, FEBRUARY, 2010

THANK YOU FOR YOUR INPUT

Sincerely, The Wisconsin BCA Board